



WESTSIDE DENTAL GR

DR. ALLYSON B MULDER & DR. JERRY B MULDER

APPOINTMENTS AND CANCELLATIONS

We understand that illness, emergencies, flat tires, and bad weather do occur. We ask our patients to give us 48 hours' notice whenever possible, if they cannot keep an appointment. This allows us time to fill our schedule with other patients who may be waiting. We know that your time is valuable, so when you book an appointment, that time is reserved just for you. If you miss or cancel your appointment without sufficient warning, we are left with a wasted appointment that another patient in need could have utilized. Please be courteous to our other patients, at some point you may need that same courtesy too!

Our number one concern is our patient's dental health. Providing services in a timely manner is critical to accomplish that goal. Our other goal is to keep the cost of dental services as economical as possible. As previously mentioned, the appointment you schedule for treatment is reserved for you and your treatment only. When you fail to keep your appointment without providing us adequate notice, this adds to the overall cost of care, as the doctors, trained staffed & our facilities are not being properly utilized. Please be aware that there will be a \$45 fee associated with any broken appointment or cancellation with less than 24 hours' notice.

We appreciate your understanding mutual respect regarding our appointment policy. If you have any questions or concerns, never hesitate to ask us!

By signing below, I acknowledge that I have read and understand WestSide Dental's NoShow/Cancellation Policy as described above.

Printed Name

Signature

Date